



COPPER CREEK a s s o c i a t i o n



\$500.00 REWARD

WANTED: ARRESTS FOR ILLEGAL ACTIVITIES

A \$500.00 reward will be awarded to each person who assists in the successful arrest of any person committing an illegal activity. This includes acts of vandalism, theft, and of course "taggers." Proof is required. A copy of the police report or a letter from the arresting officer indicating your assistance in the success of an arrest must be sent to Stratford Management in order to claim your reward.

COMMUNITY YARD SALE

Please remember to mark your calendars for the **community-wide yard sale**. It will be held **Saturday, October 1st, from 7:00 am to 2:00 pm**. Advertisements have been placed in the Tucson Shopper, Northwest Explorer and the Arizona Daily Star. Be sure to have your items marked and ready for sale!

There is one clarification that needs to be made. Many are under the impression that yard sales, other than the bi-annual community yard sales, are not allowed. This is not true. Residents may hold yard sales whenever they so choose. We do

encourage residents to participate in the community yard sales because the Association takes care of the advertising for you. Plus, with hundreds of homes participating, we anticipate many eager shoppers!

We hope that you take advantage of this opportunity to clear out your garages and closets and sell those items that you just don't need anymore. Remember, one person's junk may be another person's treasure. It's a great way to clear out the clutter, make some cash and get to know your neighbors. Should you have any questions regarding this event, please contact Stratford Management.



NEIGHBORHOOD WATCH

There is still a need for block captains. If you would like to volunteer for this position, or have any questions about the Neighborhood Watch, please contact Gloria Martinez at 544-6113. You can make a difference!





Do-it-yourself projects can be immensely rewarding, but even a small repair can turn into a more frustrating and time-consuming job when you encounter unexpected problems. Here are some easy tips for tackling common home hardware problems that will leave you with a sense of accomplishment rather than a sense of frustration:

Loose Screws: If a screw is so loose that it's barely gripping, remove it, wrap its threads with a few strands of steel wool, and screw it back into its old hole. If a screw has been ripped out of its hole entirely and the hole is too big for the threads to gain hold, slide a wooden match into the hole and then replace the screw.

Tight screws: Twisting screws into a bar of soap first makes them easier to insert. A few drops of white vinegar will help remove stubborn screws from a metal surface.

Better Grips: Improve your grip by wrapping a thick rubber band around the plastic handle of a screwdriver. This makes tightening and loosening screws less strenuous.

Hammer Help: When hammering a small nail, brad or tack, slip the fastener between the teeth of a pocket comb to protect your fingers from the hammer's blow. Don't have a comb handy? You can also use a bobby pin, a paper clip or tweezers to hold the nail. When hammering a nail in a tight spot or hard-to-reach corner, a bit of modeling clay or chewing gum will hold the nail in place for the first couple of blows.

Rusted Nuts and Bolts: Removing a rusted nut or bolt can be an especially frustrating task. Pour hydrogen peroxide, lemon juice or cola over the rusted fastener and wait half an hour. The mild acid will dissolve the rust enough for the nut or bolt to turn freely.

Rusted Tools: Working with rusted tools makes any job more difficult. Clean off the rust by rubbing a paste of six parts salt and two parts lemon juice on the rusted areas with a dry cloth, then rinse and dry thoroughly.

COMPLAINING EFFECTIVELY

If you are unhappy with a product or service, do you know how to express your dissatisfaction effectively to achieve the best outcome? What information should you include in a complaint letter or email? What tone should you use when stating your case? Should you ask for a repair, a replacement or a refund?

The Consumer Action Website of the Federal Citizen Information Center provides clear, step-by-step guidelines for resolving product and service disputes. From advice on escalating unanswered complaints to tips on what information and documentation you should include in correspondence with company representatives, the site empowers consumers to address problems effectively.

Visit www.consumeraction.gov for sample complaint letters and emails, information on where to file complaints—including contact information for corporate consumer affairs offices, Better Business Bureaus, state and local government offices and federal agencies—legal help and other useful resources to help get your complaints across more effectively.





TAKE RESPONSIBILITY FOR YOUR PET

We all love our pets so let's make sure they are taken care of. Allowing your dog to run free may pose problems with your neighbors, as well as a threat to your dog's health and welfare.

Please be considerate of your neighbors and make sure your dog is in your yard, and not your neighbor's yard. No one likes to call Animal Control, but if that is necessary, keep this in mind. If your dog is reported to Animal Control and picked up, you, the owner, will be subject to an array of fines.

Animal Control will charge anywhere from \$75.00 to \$200.00 for impoundment, depending on the number of impoundments and whether your pet is altered or unaltered. Boarding fees per diem can range from \$15.00 to \$60.00. For more information visit the Pima County Animal Control's website at www.pimaanimalcare.org.



PLEASE KEEP THE SIDEWALKS CLEAR

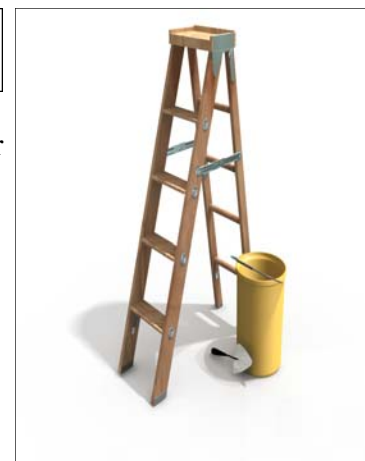
During the past two community inspections, we have noticed quite a few homes whose sidewalks were littered with gravel. This may not seem like a big issue to most, but please consider the potential hazard this represents. Not just the elderly, but anyone walking on a gravel laden path could easily slip and fall.

When you are tending to your routine outdoor maintenance, please take a moment to address your sidewalks. If there is gravel on your sidewalks, or any type of debris, please sweep them clean. Not only will this effort reduce any potential dangers, but will also enhance the aesthetic appeal of the community.



GET APPROVAL BEFORE YOU START THAT PROJECT

Again, we would like to remind everyone that any exterior changes to your home or property requires the approval of the Architectural Review Committee (ARC). You can obtain a submittal form from the website or call Stratford Management. The website is www.coppercreek.net. The form is self explanatory and must be completed in full. Please supply a detailed diagram or plans of the project. Submittals are reviewed by the ARC and approved or denied at the monthly Board meeting, held the second Wednesday of each month. Your project should be submitted by the last Friday of the previous month in order to allow the ARC sufficient time for the review process. If you have any questions regarding the submittal process, please call or email Robin or Teresa at Stratford Management. And remember, do not proceed with your project until you have obtained approval.



Board Meeting Schedule

The Copper Creek Board and Committee members meet every month to conduct the Association's business. You are welcome to attend to gain insight into the decisions being made by your Board on behalf of all residents.

Board and ARC Meetings are held at **7 P.M.** on the **2nd Wednesday of every month**. Please call Stratford Management if you need further information.

The next Board and ARC Meetings will be held on **Wednesday, October 12, 2011**, in the Copper Creek School Staff Lounge.

*Please note that your ARC submittal must be received by Stratford Management on or before **the last Friday of the previous month**, to be considered at this meeting.*

Please visit the Copper Creek Website at www.coppercreek.net



**COPPER CREEK ASSOCIATION
C/O STRATFORD MANAGEMENT
P.O. BOX 40790
TUCSON, AZ 85717**



Stratford Management Contacts

Your Stratford Management representatives and respective contact information are as follows—

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